

LAM

Appl. No. 09/581,614

September 5, 2003

AMENDMENTS TO THE DRAWINGS

To obviate outstanding objections to the drawing margins (and to add the label "prior art" to Figure 1), a new substitute set of drawings is attached.

Attachment: Replacement Sheet(s)

Annotated Sheet Showing Changes

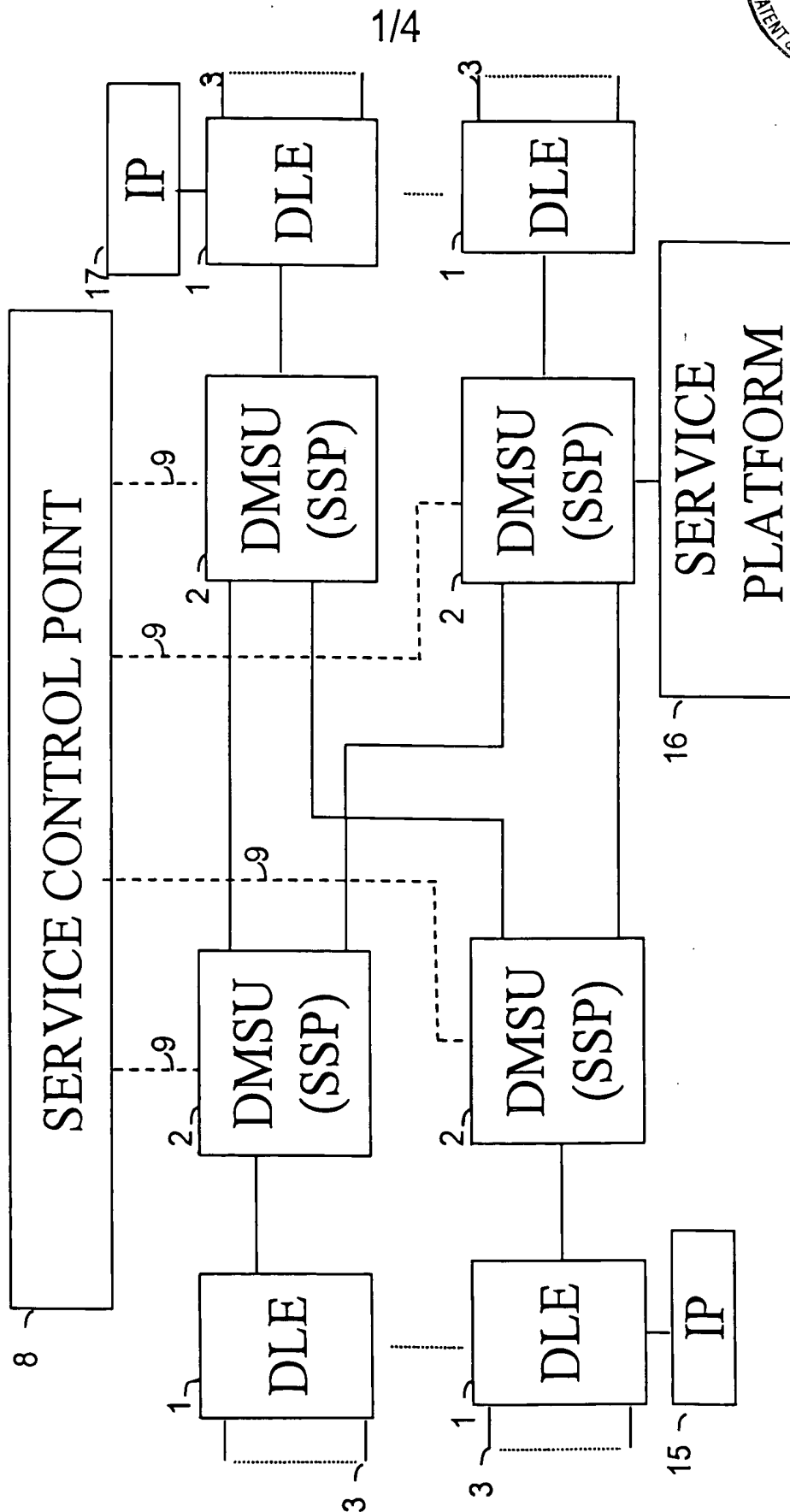


Fig. 1
(Prior Art)

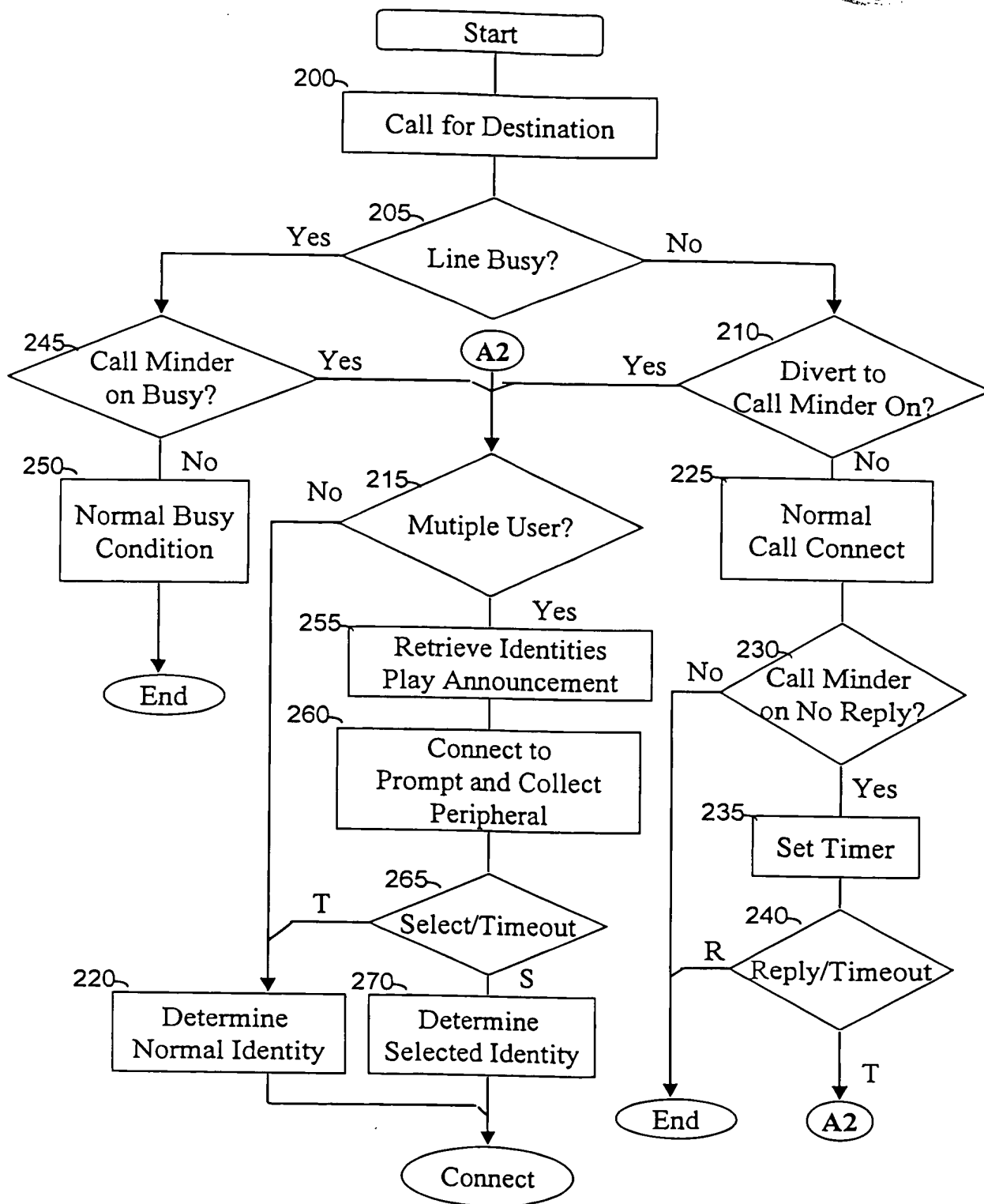
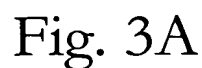


Fig. 2



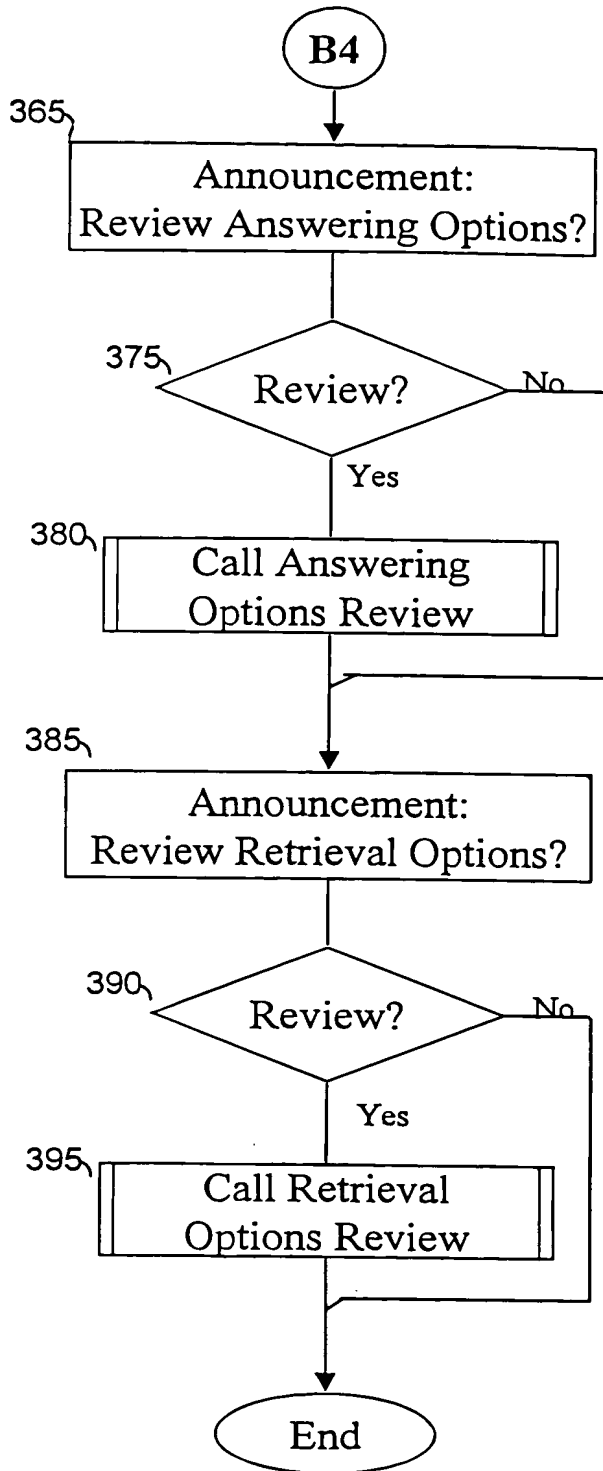


Fig. 3B

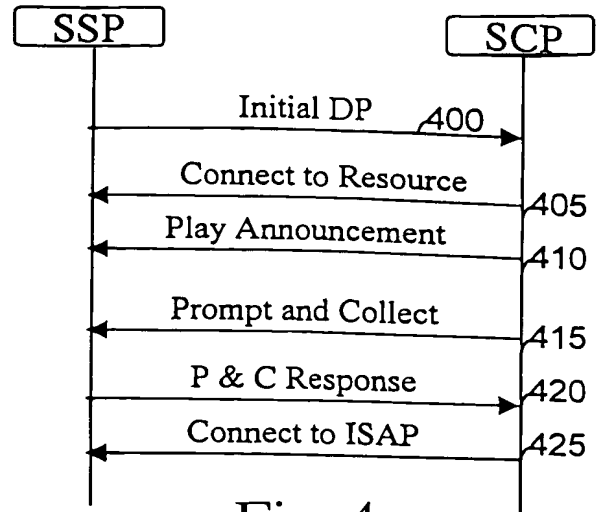


Fig. 4

Line Identity Location	
Answering Options	
Customer 1	Identity Location
Message locations 1-N	
Retrieval Options	PIN
Customer 2	Identity Location
Message locations 1-N	
Retrieval Options	PIN
...	
Message locations 1-N	
Retrieval Options	PIN
Customer 9	Identity Location
Message locations 1-N	
Retrieval Options	PIN

Fig. 5